Vevo Windows
Vevo Windows
Units 1-3 Harvington Park
Pitstone Green Business Parl
Westfield Road
Pitstone
Buckinghamshire

Delivered





ROYAL MAIL
POSTAGE PAID GB

TERMS & CONDITIONS

The guarantee is only valid when the following details have been adhered to. This guarantee is not transferable.

The online registration form has been correctly completed in full at www.vevowindows.co.uk/vevosecure within 14 days of the doors and/or windows being fitted.

All doors and/or windows are securely closed, deadlocked with the key and the key removed from the cylinder lock, and not in the night vent position.

This guarantee will only apply if you have complied with terms of your insurance policy and upon acceptance of your claim by your insurers.

All door and/or window locks and moving components (locks, handles and hinges) should be kept free of dirt and should be lubricated twice yearly at equal intervals by the registrant with light machine oil.

In the unlikely event of a break-in whereby a door and/or window lock has been subject to a manual intervention and forced entry have been gained, the registrant should immediately contact their Vevo Select door and window installer and provide the installer with full details of the forced entry and the relevant crime number issued by the local police force within 14 days of the forced entry.

If it is established that the doors were manufactured, installed, correctly adjusted and maintained, Vevo windows and doors, may at its sole discretion repay any insurance excess payable under your home contents policy, up to a maximum of £1,000.

Proof of insurance excess and installation date is required to support your claim and to enable Vevo windows and doors to process any payment under this scheme.

Only one claim shall be made per registrant during the guarantee period.

This guarantee does not cover forced entry through breakage or removal of the glass.

The guarantee period shall be for a term of 10 years from the date of installation of the windows and/or doors incorporating the security door and/or window locks and only the original registrant of the guarantee shall be able to enforce the rights under this guarantee.



Register today to receive your

Free 10 Year Insurance Excess Cover

Worth up to

£1000





A leading industry insurance protection policy from Vevo

As leading UK manufacturer of doors and windows, Vevo take great pride in not only the products they research, design and manufacture, but also the services that support their installers and customers.

VevoSecure is a scheme designed to work in partnership with our customers and installers, providing you with peace of mind when it comes to protecting your property.

VevoSecure guarantees the performance of our products against break-in through failure of the locking mechanisms.

In the unlikely event of a successful break-in, **VevoSecure** will reimburse any insurance excess up to a maximum of £1000*.

The **VevoSecure 10 year Security Guarantee** offers you complete peace of mind for free.

Register today and you'll receive:

- ✓ 10 YEAR GUARANTEE
- ✓ Up to £1000 EXCESS COVER*
- ✓ VERIFIED CERTIFICATE
- ✓ SECURITY ADVICE & SUPPORT

*Subject to terms and conditions, see overleaf.

REGISTER TODAY



It is quick and easy to register online at: www.vevowindows.co.uk/vevosecure



Alternatively, if you are unable to register online, complete the registration form attached, moisten, seal and post back to us.

Please submit your information within 14 days of our window/door installation. Once you have submitted your information, you will receive a confirmation message, a policy number and your VevoSecure certificate by email or post.

Scope of Guarantee

Vevo windows and doors are confident that your installation has been fitted with British Standards approved security locking mechanisms, hinges and handles to resist forced entry. Should forced entry through these products be achieved Vevo windows and doors will repay any excess insurance under your home contents insurance policy, up to a maximum sum of £1000.

Maintenance

All moving components of doors and/or windows (i.e. locks, handles and hinges) must be kept free of dirt and lubricated by the registrant with an appropriate oil based lubricant at twice yearly intervals.

VevoSecure Security Guarantee is only valid for door and/or window hardware correctly fitted, adjusted and maintained in accordance to Vevo windows and doors installation instructions.

See www.vevowindows.co.uk/maintenance.

Claims Procedure

1. Your insurers will ask you to obtain a Police Crime Reference Number and you must notify us of this number immediately either directly through our website or by downloading a postal claim form at:

www.vevowindows.co.uk/vevosecure

- 2. When your insurance company settles your claim you will need to provide a copy of the settlement along with evidence of the excess you have had to pay.
- 3. Within one calendar month Vevo windows and doors will refund the excess in full.

VevoSecure Registration Form

REGISTRANT DETAILS

Name:	
Address:	
Postcode:	
Phone:	
Email:	

WINDOW AND/OR DOOR INSTALLER DETAILS

Company Name:	
Address:	
	Postcode:
Phone:	

OUALITY INSPECTION (Please tick applicable boxes)

Do all doors and/or windows open and close correctly and smoothly without jamming and rubbing on the frame? Yes No
When the doors and/or windows are open and the handle is turned, do they move easily and fully? Yes No
Are all the screws attached to the doors and/or windows present and fully engaged? Yes No
Are the doors and/or windows, including the hardware

components, free of physical damage (cracks, chips, etc.)?

Yes No

INSTALLATION DETAILS

Date of Installation (DD/MM/YYYY):	
Are you registering your doors, windows or both? (Please tick applicable box)	
■ Doors ■ Windows ■ Both	

YOUR FEEDBACK

WE WANT TO HEAR FROM YOU..

Your satisfaction really matters to us, so please let us know your feedback by jotting down a short review of your Vevo installation:

